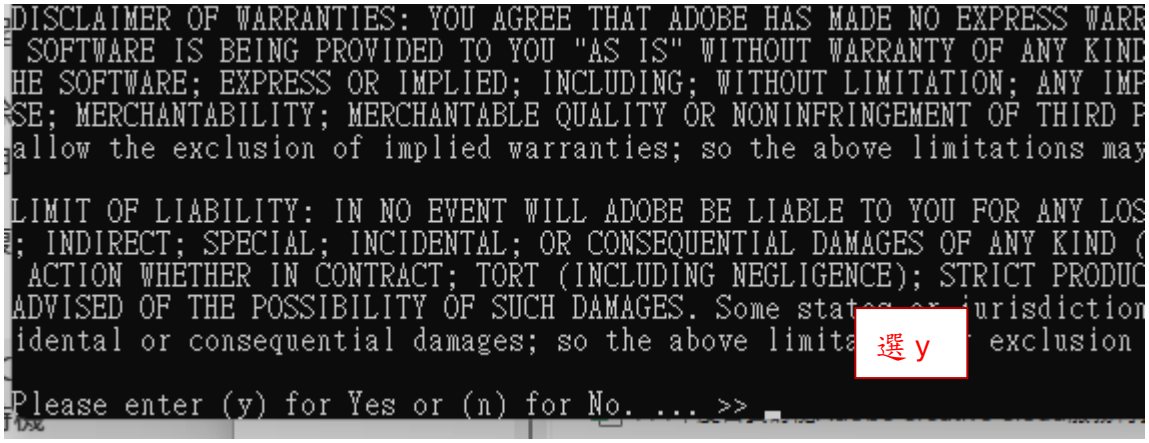
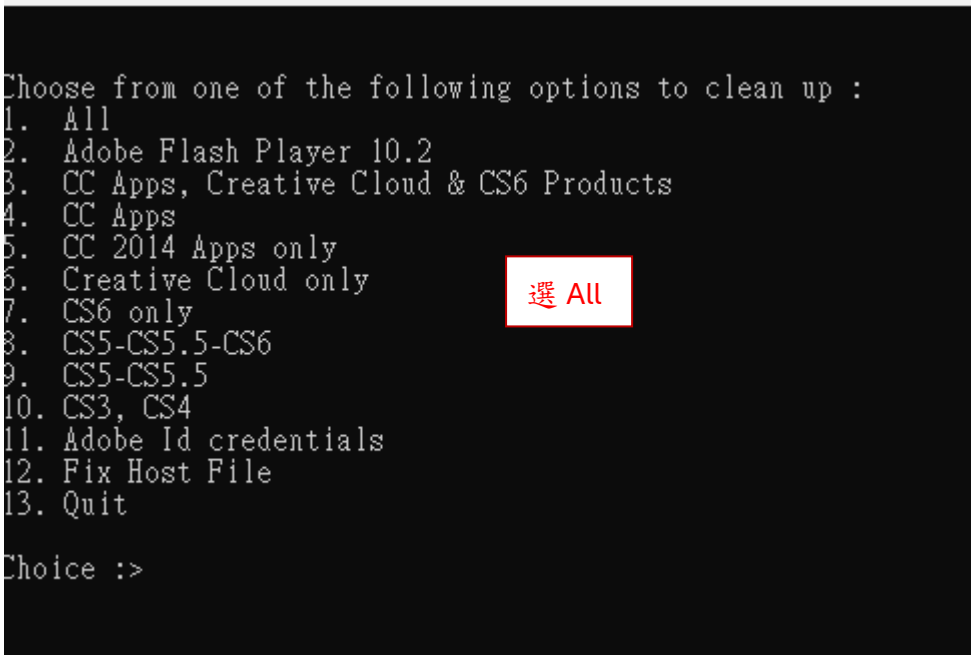
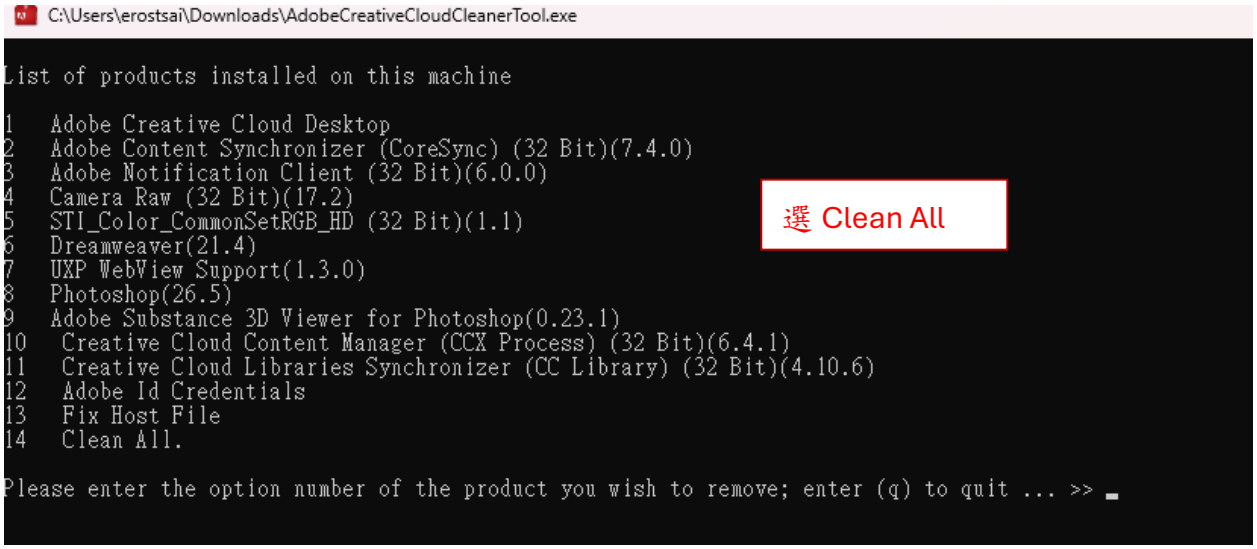
步驟一：請先至設定的應用程式內，解除所有 Adobe 開頭的任意程式，並將Adobe Creative Cloud項目放到最後一個再做移除。

步驟二：確認全部移除完成後，請至下方連結下載 Adobe 官方工具 CC Cleaner Tool，並「以系統管理員身分執行」完整移除所有 Adobe 程式，完成後重新啟動電腦。Adobe CC Cleaner Tool 下載連結：[點此]


DISCLAIMER OF WARRANTIES: YOU AGREE THAT ADOBE HAS MADE NO EXPRESS WARR
SOFTWARE IS BEING PROVIDED TO YOU "AS IS" WITHOUT WARRANTY OF ANY KIND
HE SOFTWARE; EXPRESS OR IMPLIED; INCLUDING; WITHOUT LIMITATION; ANY IMP
SE; MERCHANTABILITY; MERCHANTABLE QUALITY OR NONINFRINGEMENT OF THIRD P
allow the exclusion of implied warranties; so the above limitations may
LIMIT OF LIABILITY: IN NO EVENT WILL ADOBE BE LIABLE TO YOU FOR ANY LOS
; INDIRECT; SPECIAL; INCIDENTAL; OR CONSEQUENTIAL DAMAGES OF ANY KIND (
ACTION WHETHER IN CONTRACT; TORT (INCLUDING NEGLIGENCE); STRICT PRODUC
ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some state
idental or consequential damages; so the above limita
exclusion
Please enter (y) for Yes or (n) for No. ... >>
選 y

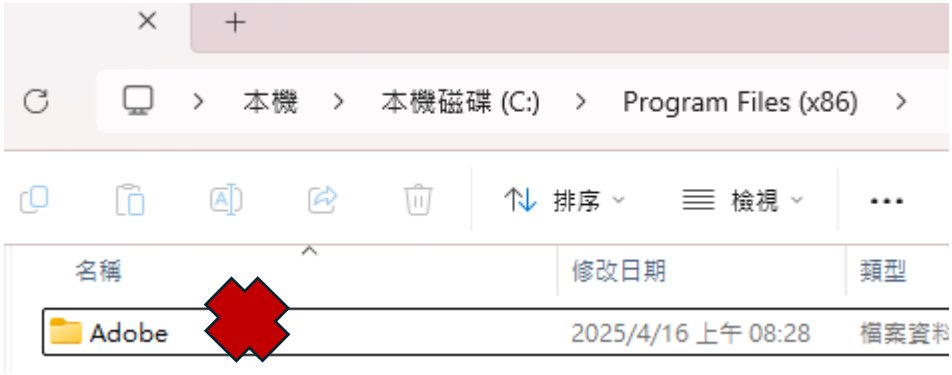

Choose from one of the following options to clean up :
1. All
2. Adobe Flash Player 10.2
3. CC Apps, Creative Cloud & CS6 Products
4. CC Apps
5. CC 2014 Apps only
6. Creative Cloud only
7. CS6 only
8. CS5-CS5.5-CS6
9. CS5-CS5.5
10. CS3, CS4
11. Adobe Id credentials
12. Fix Host File
13. Quit
Choice :>
選 All


C:\Users\erostsai\Downloads\AdobeCreativeCloudCleanerTool.exe
List of products installed on this machine
1 Adobe Creative Cloud Desktop
2 Adobe Content Synchronizer (CoreSync) (32 Bit)(7.4.0)
3 Adobe Notification Client (32 Bit)(6.0.0)
4 Camera Raw (32 Bit)(17.2)
5 STI_Color_CommonSetRGB_HD (32 Bit)(1.1)
6 Dreamweaver(21.4)
7 UXP WebView Support(1.3.0)
8 Photoshop(26.5)
9 Adobe Substance 3D Viewer for Photoshop(0.23.1)
10 Creative Cloud Content Manager (CCX Process) (32 Bit)(6.4.1)
11 Creative Cloud Libraries Synchronizer (CC Library) (32 Bit)(4.10.6)
12 Adobe Id Credentials
13 Fix Host File
14 Clean All.
Please enter the option number of the product you wish to remove; enter (q) to quit ... >>
選 Clean All

步驟三：完成上述兩步驟並重新開機後，請開啟檔案總管並搜尋以下七個路徑，如路徑內有發現 Adobe 資料夾，請將其刪除。

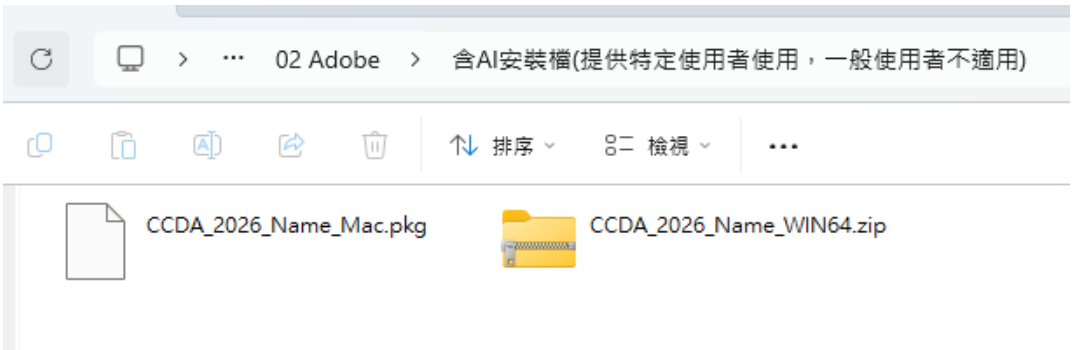
C:\Program Files (x86)\Common Files
C:\Program Files\Common Files
C:\ProgramData
C:\Program Files
C:\Program Files (x86)
C:\Users\使用者登入帳號\AppData\Local
C:\Users\使用者登入帳號\AppData\Roaming

移除過程中若發生無法刪除狀況則可暫時略過該資料夾

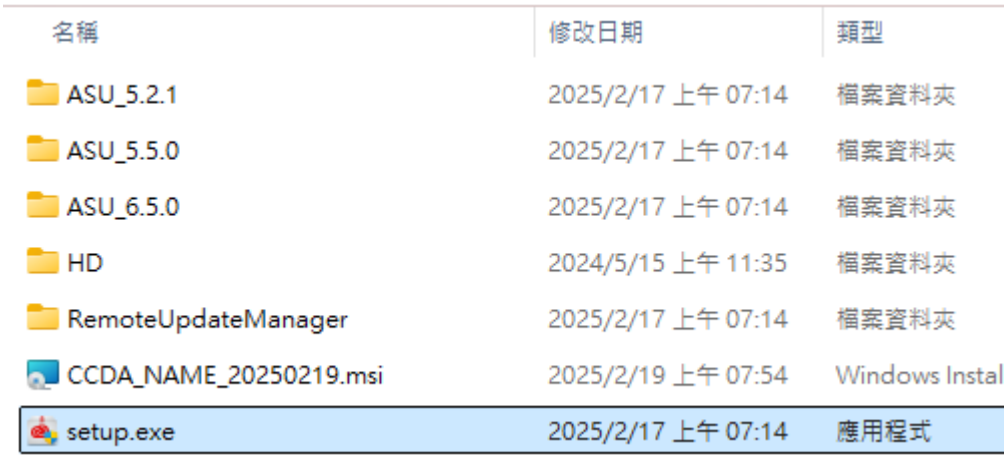


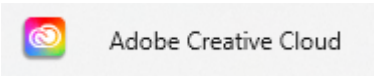
步驟四：完成上述三個刪除步驟後，請使用 FileZilla 登入學校的授權軟體服務 FTP；或直接使用檔案總管輸入 ftp://dl.asia.edu.tw，並輸入校園入口帳密登入。

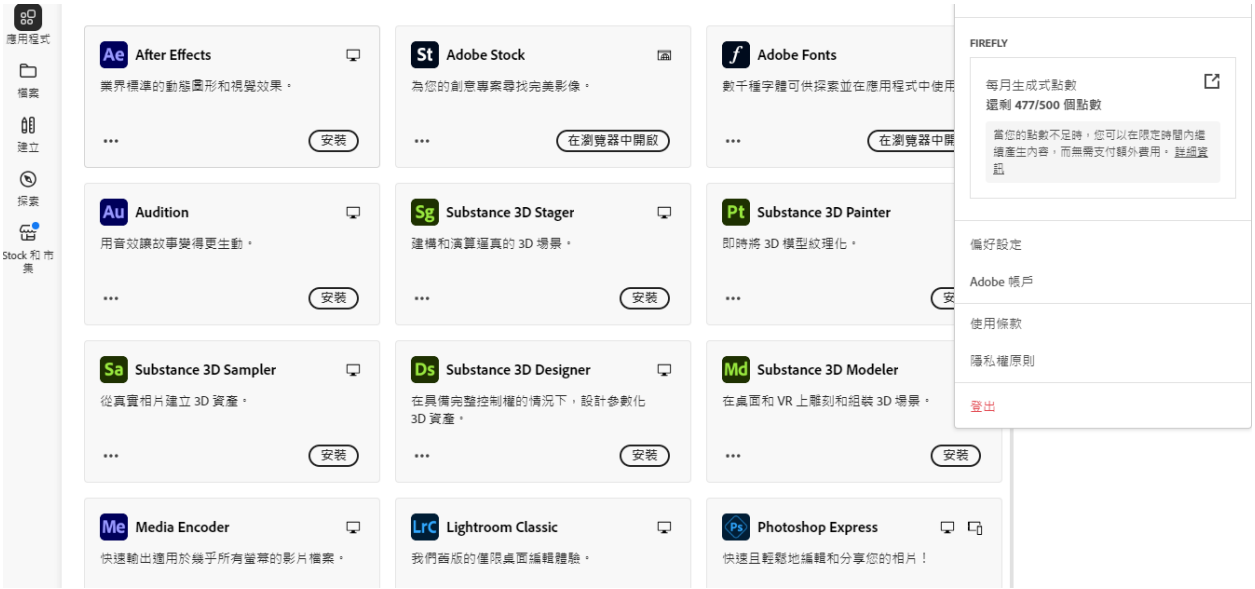
進入授權軟體服務 FTP 站台後，於 Adobe 資料夾內依照需求進入對應的資料夾，使用 Ctrl+C 快捷鍵方式複製安裝檔案，再將檔案使用 Ctrl+V 快捷鍵貼上到本機電腦內要下載放置檔案的地方。



步驟五：如果為Windows作業系統使用者，請先將下載後的壓縮檔進行解壓縮。解壓縮後的資料夾內會有一個Build 資料夾，點選該資料夾內的 Setup 開始進行安裝。



步驟六：安裝完成後，請於工具列中找 

，點選輸入學校完整信箱及密碼開始安裝應用程式。

*補充說明：如您為可使用AI服務使用者，請務必確認登入後點選右上方 按鈕，如看到帳號內擁有生成式點數才代表主程式安裝完成，您可於左方應用程式內繼續選擇安裝您要使用的 Adobe 應用程式。