

# 我的電腦不能連上網路怎麼辦(電腦已完成網路註冊)

請先確認到哪個節點不能連線

(1) https://nsp.asia.edu.tw	連線成功-校內正常	校內 ↕
(2) https://www.asia.edu.tw	連線成功-校內正常	
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(3) https://www.tcrc.edu.tw	連線成功-TANet臺中區正常	學術網路 ↕
(4) https://www.twaren.net	連線成功-TANet TWAREN線路正常	
(5) https://www.ntu.edu.tw	連線成功-連線到其他學校正常	
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(6) https://www.hinet.net	連線成功-國內商業網站正常	國內 ↕
(7) https://www.pchome.com.tw	連線成功-國內商業網站正常	
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(8) https://www.google.com.tw	連線成功-國外的網站	國外 ↕
(9) https://office.com	連線成功-國外的網站	

## 只有 1 台電腦異常時

- 如果是(1)~(2)就連不到的時候，請到[宿舍櫃台的報修電腦](#) 或 [其他可使用網路的電腦](#)，登入校園入口-維修通報系統，申請檢測協助

## 多台電腦都相同異常時

- 如果是(1)~(2)就連不到的時候，請通報資訊處服務櫃台，可詢問是否已經發現處理中。
- 如果是在(3)才連不到的時候，是校內都無法連外，多為區網中心維修 或 到區網中心的光纜斷線。
- 如果是(4)~(5)開始才連不到的時候，表示學術網路端出現異常，資訊處通報區網中心協助。
- 如果是(6)~(7)開始才連不到的時候，表示學術網路對商業網路線路異常，資訊處通報區網中心協助。
- 如果是(8)~(9)開始才連不到的時候，表示學術網路的對國外線路異常，資訊處通報區網中心協助。

**My computer can not connect Internet, what can I do?**

Confirm will go through the network node

- (1) <https://nsp.asia.edu.tw> ,  
Connection successful - Campus LAN connection is normal
- (2) <https://www.asia.edu.tw> ,  
Connection successful - Campus LAN connection is normal

LAN



- (3) <https://www.tcrc.edu.tw> ,  
The connection is successful - the TANet connection in Taichung area is normal
- (4) <https://www.twaren.net> ,  
The connection is successful - the TANet connection in TWAREN area is normal
- (5) <https://www.ntu.edu.tw> ,  
The connection is successful - the connection to other University in Taiwan is normal

TANet



- (6) <https://www.hinet.net> ,  
The connection is successful  
- the connection to the Taiwan business website is normal
- (7) <https://www.pchome.com.tw> ,  
The connection is successful  
- the connection to the Taiwan business website is normal

Domestic



- (8) <https://www.google.com.tw> ,  
The connection is successful  
- the connection to the foreign website is normal
- (9) <https://office.com> ,  
The connection is successful  
- the connection to the foreign website is normal

Foreign



When only one is not normal computer

- If (1) to (2) can not connect, please fill out the repair form in Maintenance Report System , there is have a computer in the dormitory service counter.

When more than one computer is not normal

- If can not connect at (3), Campus are unable to connect to the outside.  
Unless bulletin service, in most cases as "TANet sources (TCRC) maintenance" or "fiber problems on the road."

- If (4) to (5) can not connect, "TANet" abnormal, we can only inform TCRC help repair it.
- If (6) to (7) can not connect, "TANet connected to the" non-educational and non-research institutions in Taiwan" abnormal, we can only inform TCRC help repair it.
- If (8) to (9) can not connect, "TANet connection to an overseas line" abnormal, we can only inform TCRC help repair it.