

我的電腦無法連線到網路註冊系統

<http://nsp.asia.edu.tw>

1.室友的電腦是正常的，而我的連不到，是電腦設定或其他問題，需要檢查一下。

可以先行確認的狀況

- (1)網路卡是不是有正常的驅動。(電腦硬體問題)
- (2)換一條網路線是不是正常。(網路線問題)
- (3)電腦是不是設定成自動取得IP。(電腦網路設定問題)
- (4)電腦防火牆與防毒軟體是不是有阻擋。(電腦軟體問題)
- (5)瀏覽器是不是開啟了不必要的防護。(瀏覽器設定問題)
- (6)電腦的網路使用率一直是滿載的。(電腦軟體設定問題)
- (7)電腦網路線插在隔壁的床位的網路孔是否正常?(牆壁插座問題)
- (8)可以連到網頁，但是無法登入。(帳號密碼問題)
- (9)其他不知名的狀況

到**宿舍櫃台的報修電腦**申請維修(維修通報系統)

- 如果您有先行確認是(1)~(6)的狀況，我們會想辦法讓你的電腦註冊成功，但是電腦問題需要您自行處理。
- 如果是狀況(7)或類似狀況，我們會更換網路插座或用其他替代方式讓您可以上網，不影響您使用。
- 狀況(8)請帶著您的學生證，在資訊處聯合服務櫃檯服務時段，變更您的登入密碼。
- 狀況(9)依現場實際發現來應變處理。

2.如果大家都連不到，請直接詢問資訊發展處是否有發現這個問題。資訊處聯合服務櫃台分機3515

My computer can not connect the "Network Registration System"

<http://nsp.asia.edu.tw>

1. Roommate's computer can connect, but my computer can not connect. You can do a simple check, "computer set problems" or "other issues".

Check items

- (1) Computer network card drivers are correct and have been enabled.. (Computer Hardware problem)
- (2) Whether to replace Ethernet cable can be used. (Cable problem)
- (3) Computer correctly set to "Obtain an IP address automatically" (DHCP Client). (Computer network settings problem)
- (4) Personal firewall and anti-virus software blocking internet connection. (Software problem)
- (5) Browser blocking Internet connection. (Browser problem)
- (6) Computer "Network Utilization" always more than 90%. (Software problem, or the computer virus)
- (7) The network cable plugged into a socket in the next bed is normal? (The Socket <on the wall> Problem)
- (8) You can connect the site, but can not login. (Account or password problem)
- (9) The other problem.

Then, please fill out the repair form in Maintenance Report System , there is have a computer in the dormitory service counter.

- If your problem in (1) to (6), we try to let you complete the registration, but you need to repair computer problems yourself.
- If your problem is item (7), we will replace the network socket, or other alternatives, allowing you to connect network.
- If your problem is item (8), take your Student Card change your password at I200 service counter.
- If your problem is item (9), we will take the actual situation to determine the problem

2. If you and your roommate are unable to connect, please ask us directly.
I200 service counter Ext. 3515

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